

HANDOVER PROMPT POINTS TO CONSIDER:	
S	<ul style="list-style-type: none"> Name, age, admitting doctor Admission diagnosis/current issues
B	<ul style="list-style-type: none"> Relevant medical/surgical history Doctor/Allied Health Consults Previous tests/treatments Psychosocial issues Allergies
A	<ul style="list-style-type: none"> Physical Assessment Mental health assessment/cognition Vital signs, O₂ requirements Lines – IV, CVC, PICC, Arterial Theatre: RTW, anaesthetic type, void post op Pain scores/Analgesia Wound – including drains, tubes ADLs, Diet, Mobility Risk Assessments – variances Pathology results Pt education, family, carer
R	<ul style="list-style-type: none"> Care plan / pathway Orders needing completion Pending treatment/tests Discharge planning, issues, barriers

S Situation
B Background
A Assessment
R Recommendation

Adapted from:
"Guidelines for Hand-Off Report"
 Banner Thunderbird Medical Centre

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ISBAR Practice Checklist

Exchanging information using the ISBAR technique		Score								
Identify	Identify yourself ,the person you wish to speak to and the patient you are calling about									
	Yourself	State your name (1 point)								
		Your position (1 point)								
		Your location (1 point)								
	Receiver	Ask to speak to the correct person (1 point)								
	Patient	Name (1 point)								
		Age (1 point)								
		Unique ID number (1 point)								
		Ward, department or facility (1 point)								
		Bed number (1 point)								
Situation	State why you are calling									
		What is currently happening? If urgent, say so (1 point)								
Background	Tell the story									
		State the admission diagnosis (1 point)								
		Date of admission (1 point)								
		Treating Unit or Consultants name (1 point)								
		Brief relevant medical history (1 point)								
		Brief summary of treatment to date (1 point)								
Assessment	Your clinical assessment									
		Vital signs (1 point)								
		Your clinical impressions (1 point)								
		What you think is going on (1 point)								
Request	State what you want from them									
		Come and review the patient? (1 point)								
		Ask for management advice? (1 point)								
		What else should I do or prepare? (1 point)								
<table style="width: 100%; border: none;"> <tr> <td style="width: 15%; border: none;">19 to 21</td> <td style="border: none;">Excellent</td> <td rowspan="4" style="width: 10%; border: none; text-align: center; vertical-align: middle;">Total (possible 21 points)</td> </tr> <tr> <td style="border: none;">17 to 18</td> <td style="border: none;">Very Good</td> </tr> <tr> <td style="border: none;">15 to 16</td> <td style="border: none;">Good</td> </tr> <tr> <td style="border: none;">14 or less</td> <td style="border: none;">Further practice or assistance required</td> </tr> </table>		19 to 21	Excellent	Total (possible 21 points)	17 to 18	Very Good	15 to 16	Good	14 or less	Further practice or assistance required
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